#### **HSSI** Assessment



# **Opening New OPC: Transfusion Medicine**

### **Purpose of Needs Assessment**

- To determine what will be evaluated using system-focused simulation- highest risk and highest likelihood concerns/opportunities/changes brought forward by stakeholders
- Identify scenario pre-determined objectives
- Answer \*key questions with all stakeholders- consider people/tasks, tools and technology, environment and organization
- Consider resources, timelines, logistics, and pre-existing data
- Consider what is a reasonable number of pre-determined objectives per scenario

#### How to Do a Needs Assessment

- Facilitate a discussion with stakeholders (most common approach)
- Consider options such as email to share in advance
- Facilitate discussion using Key Questions (below)
- Determine the highest risk and highest likelihood concerns/opportunities
- Decide which to include in the simulation(s)
- Decide how many scenarios you will require

## **Review Project Goal**

- New space
- New Process (policy, procedure, order set
- o Current space
- O Current process (policy, procedure, order set)

### **Key Questions**

- 1. What is the problem or opportunity you will use simulation for?
  - Look at the space and make sure it's safe to open
- 2. What is new or improved in the space or process?
  - New staff
  - Completed general orientation (equipment, EMR and hospital policies)
  - Only one stretcher in procedure room but all rooms equipped with reclining chairs
- 3. What are the greatest concerns or risks related to this- any anticipated barriers to implementing potential changes?
  - Managing a CODE in the unit
  - Access to resuscitation cart- currently sits between two units-sharing until new unit cart arrives
- 4. What is not changing?
  - Nurse completes baseline patient assessment-activated blood product order in EMR-administers as per policy- vital signs during transfusion- post vitals- discharge

- 5. What does the use of this process or space look like when used on a regular day?
  - 0700: first 5 patients arrive, 0900: 5 more patients; 1300 5 patients; 1500: 5 patients
  - Nursing patient assignment 1 nurse-2-3 patients depending on transfusion needs
  - Nursing shifts 0700-1500; 1500-2300
  - expects to run at capacity everyday
- 6.. What does the use of this process or space look like when used with an emergent event?
  - Has not been tested yet; Anticipate-Nurse in room uses call bell or Vocera to call for help- starts CPR if no pulse; Unit clerk calls CODE. Nurse 2 retrieves CODE cart from outside doors- brings to room
- 7. Who are all the stakeholders who are impacted-are there any constraints within which the work is to be done?
  - patients/families, nurses, unit clerk, hospitalist, physician on call, CODE team, porters, laboratory technologists- leadership of unit

Pre-determined Objectives		
1.		3.
2.		4.
<u>y</u>	SimSafety@HealthcareSSI.	www.HealthcareSSI.com

©Healthcare Systems Simulation International Inc. 2020